

Refund / Cancellation Policy

Licenses are time-based and delivered as license tokens for the selected term.

If you believe you were charged in error or cannot access your license token, contact billing@softpbinc.com within 14 days of purchase.

Once a license token is issued, the license term continues until expiry. We will consider refunds where required by applicable consumer law.

Please contact billing support before initiating a chargeback so we can help resolve the issue.